

Potomac Valley Management, LLC

Professional Management for Co-Ops, Condos & HOAs

May 8, 2023

Dear Collington Station & Collington Manor Homeowners:

We are preparing for another wonderful season. The swimming pool will be opening on the weekend of Memorial Day on Saturday, May 27, 2023.

If you registered last year, you do not have to register again. You must access the system by going to the site to search for your home by address or name. If you need to edit names you may do so at this time. Visit collington.cellbadge.com/?Register.

If you are not eligible to receive your passes you will find that your status is marked invalid. Contact the office at 301-390-4090.

If you are a new homeowner or did not register last year please visit <u>collington.cellbadge.com/?Register</u> for the online application. You will need to present the digital pass for entry.

Use your cellphone, laptop, computer, or tablet to log in at <u>collington.cellbadge.com/?Register</u> to start the registration process or scan the QR code below:



Follow the 2-step process below for registration:

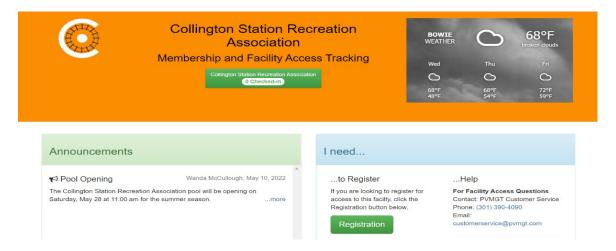


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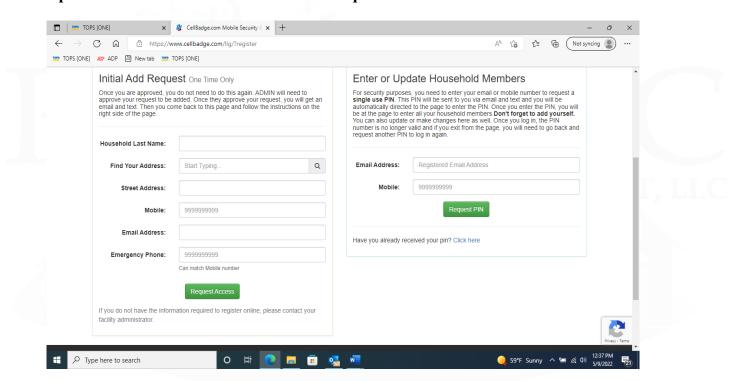
Step 1: Click Registration

Resident Registration Screen



Once you complete the initial registration process you should receive confirmation by text or email. Your status is now in a "pending" status.

Step 2: Add Members of Household and/or Request Pin



When entering the members of your household you have the option of uploading a photo for each person. Photos are not required, but they are preferred. **You will receive confirmation by text or email stating approved.**

Each time you visit the pool the Attendant/Lifeguard must check you in on their tablet. If your status is **invalid** (meaning you are not approved to enter) please contact Potomac Valley Management at 301-390-4090 during business hours (M - Thurs 9am - 4pm and Friday 9am - 2pm) only. The office is not available for approval beyond these hours. (*No weekend approvals granted*) *Note:* If your assessments are past due your status will be invalid.

If you do not have access to a cellphone, computer, laptop, or a tablet you may contact a relative to do the registration for you or contact our office during our business hours of operation and we will assist you with registration over the phone.

Because this is a controlled process, please let the Lifeguard know when you arrive for check in and **when you leave**. They must check you **"in & out" of the pool**. This is also for safety reasons.

If there is inclement weather or a pool closing for any reason it will be posted on the same site where you registered. During pool closures no one will be allowed to check in electronically or in person. To save time check the pool closure status before you leave home. **We hope you enjoy the pool season!**

If you have any questions or concerns, please do not hesitate to reach out to the management company via email: customerservice@pvmgt.com. or office: 301-390-4090.

Have a great and safe summer!

Thank you, in advance, for your attention.

Sincerely,

Wanda McCullough

Wanda McCullough, PCAM Management Agent